

R.A.D. CAMPS
CANCELLATION POLICY

2024:



At R.A.D. Camps, we are committed to providing an unforgettable and enriching experience for your children during our summer adventure camp. To ensure smooth operations and fairness to all participants, please review our cancellation and reservation policy:

CANCELLATION POLICY:

Cancellation Request Requirements:

- Requests made **10 days or more** before the reserved camp date qualify for a **75% refund** of the camp fee.
- Cancellations requested **less than 10 days** before the reserved camp date are **not eligible for a refund**. This policy ensures fairness to other campers and helps us manage our resources effectively.

Exceptions for Emergencies and Illness:

- In case of emergencies or major sickness, exceptions may be made at our discretion. Please contact us promptly to discuss your situation.

ACTIVE Refund Option:

- With the **ACTIVE Refund** option offered through Active Network, ensure your registration fees are refundable if plans change. Simply purchase this coverage, and if needed, you'll receive a refund minus any fees.
- Please note: The refund amount is calculated as the total paid minus processing fees and the cost of the ACTIVE Refund. This option is final and non-transferable.
- For inquiries or requests, contact Active Network's customer service.

RESERVATION CHANGES AND DATE TRANSFERS:

- Request changes or date transfers at least 10 days in advance.
- Changes are subject to availability. We'll notify you if space isn't available on your requested date.
- Van transfer requests require at least 24 hours notice. However, changes may not always be possible due to seat availability.

We understand unforeseen circumstances may arise. Please contact us early if you need to make changes or require an exception to our policy. Thank you for choosing R.A.D. Camps for your child's summer adventure. We look forward to creating wonderful memories together.

For questions or assistance, email us at info@radcamps.com.

****Note: Policy is subject to change at our discretion. Updates will be communicated as necessary.****
